Shouvik Sharma

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**SUMMARY**

Results-driven Business Intelligence Engineer with a proven track record in designing and implementing scalable data solutions. Specialized in leveraging AWS, Databricks, and API integration to extract valuable insights, optimize workflows, and drive business growth. Seeking to apply my expertise in data engineering to contribute to dynamic and innovative projects.

**WORK EXPERIENCE**

# Business Intelligence Engineer at Avant LLC, Chicago: (Aug 2021 –Present)

* Implemented robust data quality checks using SODA for real-time validation, developed custom Python scripts to rectify anomalies, and automated anomaly detection, resulting in a 30% reduction in data discrepancies and enhanced overall data reliability.
* Led end-to-end data transformation workflows with dbt (data build tool), achieving a 20% improvement in analytics process efficiency and ensuring reproducibility.
* Extracted insights from marketing data to create **source attribution funnel**, this helped business stakeholders to improve customer application experience, and increase application rate by 4%.
* Migrated marketing campaign pipelines from conventional marketing tools like Responsys to Segment using API supported python libraries.
* Built a refinance product data pipeline for existing loan customers based on their TransUnion credit scores and existing features, contributing to a 10% increase in the overall refinance book.
* Understand and write complex sql queries as a source of ETL pipelines, providing required recommendations to the DBA team such as adding an index on the frequently used tables, ultimately to improve query optimization.
* Proficient in writing complex SQL queries as a source for ETL pipelines, providing recommendations to the DBA team for optimization, including index creation and partition changes.
* Supported debt collection practices by developing mission-critical pipelines for Avant LLC., delivering hourly customer information to external collection agencies like Livevox. Designed data pipelines implementing data cleaning, processing, and delivery using PySpark and orchestration tools like Airflow.

# BI Engineer Intern at CNH Industrial Inc., Racine: (Mar 2021 – Aug 2021)

* Designed and implemented efficient ETL processes using Microsoft Access, optimizing SQL queries, collaborating with cross-functional teams, automating reporting systems, and conducting performance tuning, resulting in enhanced data management and accessibility.
* Collaborated with data scientists to define data requirements, implemented ETL processes for seamless data integration, optimized SQL queries, and facilitated the development of predictive models, fostering a synergistic environment for data-driven insights.
* Development of tools to allow process automation, analysis & corrective action implementation by the business.

# BI Engineer at Daten Solutions Inc., Chicago*:* (May 2020 – Mar 2021)

* Developed and automated data migration pipeline from SQL Server to Snowflake using SnowSQL and SnowPipe, and further enhanced data quality by performing dimensional modeling on the migrated data.
* Developed and maintained data pipelines using Azure services resulting in a 40% increase in data processing speed.
* Automated ETL processes using Prefect (Python), enhancing data wrangling capabilities and achieving a 40% reduction in time through large-scale data conversions. Facilitated the seamless transfer of BAAN data into standardized formats for integration into Snowflake.
* Created AWS QuickSight dashboards to explain variation in success Metrics and Time Series Analysis to higher management.
* Automated reporting process using Excel VBA (Macros) and MySQL maintaining accuracy and saving ~ 75% of time, maintained version control Git, Mercurial, SVN.

# BI Engineer – Practicum Student at Labelmaster, Chicago: (May 2020 – Dec 2020)

* Involved in designing databases, data marts, E-R model for OLTP and multi-dimensional model for OLAP using SnowSQL.
* Optimized complex SQL scripts for quality checking of projects and populating output tables for deployment using Azure Pipelines.
* Automated hourly status report saving 10 man-hours/week, thus decreasing response time for fixes and campaign failures.

# Big Data Developer at Cartesian Consulting, Mumbai*:* (Apr 2018- Jul 2019)

* Designed and implemented ETL processes using AWS Cloud watch, resulting in a 50% reduction in processing time.
* Implemented data governance policies resulting in a 30% reduction in data quality issues.
* Formulated and implemented data governance policies, resulting in a substantial 30% reduction in data quality issues within the MariaDB environment.
* Developed dimensional data models and a MariaDB-powered data warehouse, strictly adhering to integrity and normalization rules. This infrastructure supported the creation of a campaign data-mart and a comprehensive customer one-view for marketing campaigns.

**EDUCATION**

* + **MS in Computer Science and Mathematics**, Illinois Institute of Technology, **GPA: 3.8 (Aug 2019 - May 2021) Related Courses**: Big Data Technologies, Applied Statistics, Database Management, Data Preparation and Analysis.
  + **MS in Statistics**, NMIMS University, **GPA: 3.35 (Jul 2016 - Apr 2018)**
  + Certifications**:** [Snowflake Pro Certification,](https://www.youracclaim.com/badges/f03d4251-13bd-4fd0-9f0d-45ff17bd718f) SAS Certified Base Programmer for SAS 9, SAS Certified Predictive Modeler

**SKILLS**

* + **Programming:** SQL, Python, R, SAS, Pyspark, HTML, Excel VBA (Macros), Agile Methodology, PostgreSQL, MySQL, Shell.
  + **Big Data Ecosystem**: Spark, Hadoop, MapReduce, Hive, Pig, Kafka, Flume, Hbase, Microsoft Azure.
  + **Cloud Technologies**: AWS (S3, EC2, Lambda, Athena, RDS, Redshift, EMR), NoSQL, Cassandra, MongoDB, Kubernetes, Snowflake, CircleCI, Airflow, Prefect, Google Data Studio, Azure Synapse Analytics, AWS QuickSight.
  + **Tools:** Tableau, Power BI, Azure ML, RStudio, Jupyter Notebook, DBT, Databricks, IBM-Unica, SSIS, MS Office, JIRA, Looker, .
  + **Libraries:** Numpy, Pandas, Matplotlib, Seaborn, Scikit-Learn, Keras, Nltk, Gensim, Scipy, Beautiful Soup.
  + **Datasets:** HTTP, HTML, XML, JSON